MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH

 Scribe:
 Sara Parks

 Date:
 9/15/04

 Time:
 10 - 11 a.m.

Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

x Sharlene Bryant
 Bobby Minish
 x Cathy Bennett
 Cheryl McQueen
 Deborah Merrill
 Gary Imes
 x Joyce Sims
 x Paul Carr
 Rick Debell
 x Thelma Hayter
 Jeffrey Poole

Others:

X Tim Sullivan
 X Kellie Fessler
 x Sandy Flores
 Myran Harris
 X Sara Parks
 x Mike Frost
 Christie Harris

Attendees:

Alamance-Caswell Albemarle Catawba Х Centerpoint Х Crossroads Χ Cumberland Х Durham Х Eastpointe Χ Edgecombe-Nash Х Х Foothills Χ Guilford Johnston Χ

X Lee-HarnettX MecklenburgX NeuseX New River

X Onslow
 OPC
 Pathways
 Pitt
 Riverstone
 X Roanoke-Chowan
 X Rockingham
 X Sandhills/Randolph
 X SE Center

X SE Regional Smoky MountainX TidelandX VGFW Wake

x Western Highlandsx Wilson-Greene

Agenda:

Item No. Topics

1. **Division and EDS Review Upcoming checkwrites**: Sept. 17 Oct. 1, 8, 15

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs joining this week:

2. Area Programs

Roll call

Review Sept 3rd checkwrite results

Questions/comments about Upcoming checkwrites – Sept. 17 Oct 1, 8,

15.

Agenda items

Approve 9/1 minutes for posting

Reminder: Please let us know when you have completed your attending provider enrollments so the Division can start entering the

Federal I-SATS ID for SA Providers.

IPRS Questions or Concerns

Tim Sullivan & Christie Harris – MMIS Updates-Status on EOB 7000

adjustments

Medicaid Questions or Concerns

Any other area program questions/comments

DMH and/or EDS concluding remarks

Next Meeting: September 29, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 1. **Upcoming Checkwrites:** Sept. 17 Oct 1, 8, 15
- 2. **Tim Sullivan-** Update Medicaid issues EOB 7000, Value Options not giving PA for retro active Medicaid coverage, & ½ versus 1 visit before PA is required. Claims were pulled for review and will be setup next week. They will adjudicate on October 1 checkwrite. Carol is still working on the ½ versus 1 visit.
- 3. **Bug Central Status:** 8 bugs: 6 in customer review, 2 in process
- 4. **Key CSRs:** Replicate button scheduled for this week

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

5. **Operations Support** – File Maintenance, Security –

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Questions/Comments about upcoming checkwrites: Sept. 17 Oct 1, 8, 15
- 3. Agenda items

Approve 9/1 minutes for posting

Reminder: Please let us know when you have completed your Attending Provider enrollments so the Division can start entering the Federal I-SATS ID for SA Providers. Completion date we are aiming for is 9/30/04. Thank you to those who have let us know you have completed enrollement. Send notices to Q & A email address.

- Q: Who do we notify?
- A: Once complete, send to IPRS Q & A.

IPRS Questions or Concerns -

- Q: What is the weekly processing deadline for provider enrollment?
- A: Provider enrollment is real time however the maintenance report showing the updates is weekly Wednesday evenings.
- Q: Can the IPVR0291 report include a field for mailing address and physical address?
- A: We will look into it. You can use this report to ensure all your Attending Providers have physical addresses.
- Q: What is Federal I-SATS ID?
- A: This is a database if you have providers who provide substance abuse services.

Tim Sullivan & Christie Harris – MMIS Updates, Value Options, & ½ vs. 1 visit - . Claims were pulled for review and will be setup next week. They will adjudicate on October 1 checkwrite. Carol is still working on the ½ versus 1 visit.

Medicaid Questions or Concerns

- Q: What options are available to LME providers whose client's have 3rd party insurance and services that aren't covered by the insurance?
- A: Thelma will send out an email list from Beth. Then the list will be given the Christie.
- Q: Why can't Medicaid put back original edits that we had before IPRS?
- A: Send specific codes to Tim Sullivan (tim.sullivan@eds.com) and he will take it to DMA.
- Any other area program questions/comments:

There will not be a meeting next Wednesday due to NC FARO. Our next Core Team Meeting will be September 29, 2004.

5 DMH and/or EDS Concluding Remarks: N/A

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

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